

16 August 2021

Dear Residents and Families,

We write regarding the stay at home order for all of NSW and our correspondence dated 14 August 2021.

We have received additional information from NSW Health regarding the Stay at Home order and the aged care sector. Garden Village have again reviewed this directive.

Our initial advice remains unchanged and I confirm:

1. *Partners in Care* that reside in the Port Macquarie local government area can continue to visit their loved one;
2. All other visitors are excluded for the moment;
3. Where a resident is nearing the end of life visiting is able to be maintained with one person visiting at any one time. This can be discussed personally to ensure the dignity and respect of the resident and family is maintained;
4. External bus trips have been ceased consistent with the Stay at Home orders;
5. Garden Village café's remain open for takeaway service only; and
6. The Hairdresser is closed consistent with the reduced retail trading direction.

The stay at home order will remain in place until midnight 21 August 2021.

Please let our Recreation staff know if they can assist in communicating with your family member via telephone or video conferencing.

Our staffing remains strong with all staff classified as *Authorised* and essential workers.

Enquiries & Administration

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Please do not hesitate to contact me, Taryn Robinson, Executive Manager of Clinical Services or Marsha Blackbell, Infection Prevention Lead with any questions.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Craig Wearne', with a stylized flourish at the end.

Craig Wearne
Chief Executive Officer