

16 July 2020

Dear Residents and Families,

I write again to provide a small update on the current COVID-19 environment and the strategies at Garden Village.

We have seen a significant de-escalation in the community as a whole over the last 2 months which has allowed many to return to normal life. This has unfortunately brought with it a level of complacency in the community and we are seeing spikes of infection in Victoria and more recently Western and South Western Sydney.

We are keeping a close eye on the developments in Sydney and are seeing some spread into Newcastle over the last 2 days.

Moving forward, we believe that the ramping up and down of precautions will be the likely approach if infection rates change on the Mid North Coast. This means we may need to make rapid changes to our precautions and we will provide notification to you in this event.

Masks remain compulsory in the aged care service by staff and visitors. We have a small supply available at reception, but with stock levels important and supply challenging, I would appreciate if you could bring your own mask when seeing your loved one.

Social Distancing also remains key and many are now creating their own *social bubble* with like-minded people. This bubble includes a consistent small group of family, work colleagues and friends to help stop the spread of the virus.

We really appreciate your ongoing support and the team continue to work hard to care and support all residents at Garden Village.

Please do not hesitate to contact me or Libby Harpley with any questions.

Yours sincerely,



Craig Wearne
Chief Executive Officer

Enquiries & Administration

T: 02 6582 8923 F: 02 6584 5062 E: admin@gardenvillage.com.au www.gardenvillage.com.au All donations over \$2 are tax deductible